Matrix of Knowledge Management Tools and Techniques

ASK
- After-action reviews
- Coaching
- Communities of practice
- Knowledge harvests
- Interviews
- Peer assists
- Share fairs
- Study tours

TELL
- Brownbags
- Conferences
- Meetings
- Podcasts
- Storytelling
- Teaching/lecturing
- Videos
- Webinars
- Workshops

SEARCH
- Facets/filters
- Resource centers/libraries
- Simple/advanced search
- Taxonomies

PUBLISH
- Blogging
- Case studies
- eLearning
- Fact sheets
- Intranets
- Reports
- Websites
- Handbooks
- Guides

Source: Building Better Programs: A Step-by-Step Guide to Using Knowledge Management in Global Health
(https://www.kmtraining.org/resources/building-better-programs)